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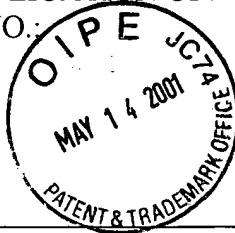
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: OWEN, DANIEL

SERIAL NO.: 09/708,244

FILED: 11/7/00

TITLE: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT  
FOR A CUSTOMER-CENTRIC COLLABORATIVE  
PROTOCOL



ASSOCIATE POWER OF ATTORNEY

Assistant Commissioner for Patents  
Washington, DC 20231

Dear Sir:

I hereby appoint: C. Douglas McDonald (Reg. No. 26,659)

whose post office address is

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as my associate attorney in the above-entitled application, to prosecute this application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith.

Please continue to address all future communications to:

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Respectfully submitted

Date: MAY 2, 2001

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